



KING KOIL®

Warranty Guide



LAW TAG SAMPLE

Attached to every King Koil mattress set is a law tag (see below) which includes a warranty code. To determine the terms of your warranty, match the warranty code with the appropriate line in the limited warranty schedule. Floor samples are not covered by the warranty.



If you observe a defect during the warranty period, King Koil will repair or replace (at our option) the defective mattress and/or foundation within a reasonable period of time. In order for this limited warranty to be valid, and to obtain performance under this Limited Warranty, you must:

- 1) Be the original purchaser.
- 2) Provide a copy of the original receipt, or other proof of date, place of purchase and purchase price (This is required to submit a warranty claim) and
- 3) Provide the law label from the defective product (This is required to submit a warranty claim).

In the event you make a warranty claim start by contacting the retailer from whom you purchased your King Koil sleep set. If your retailer is unavailable visit <http://www.kingkoil.com/mattress-warranty-card> to fill out our express warranty claim submission form or call (800) 525-8331.

If identical materials are not available at the time of product service, King Koil reserves the right to substitute material of equal or higher value. You will be responsible for transportation costs of the product to and from the store or factory, as applicable.

LIMITED WARRANTY SCHEDULE

Warranty Code on Law Label Tag	Total Limited Warranty Period	Period for No Charge* Repair or Replacement	Calculations of Charges for Repair or Replacement Beyond No Charge* Period	Sagging or Body Impression
A	3	1	1/3 of the manufacturer's current suggested retail price** times the number of the years of use.	1.5" or greater
B	5	1	1/5 of the manufacturer's current suggested retail price** times the number of the years of use.	1.5" or greater
C	10	1	1/10 of the manufacturer's current suggested retail price** times the number of the years of use.	1.5" or greater
D	10	5	1/10 of the manufacturer's current suggested retail price** times the number of the years of use.	1.5" or greater
E	15	1	1/15 of the manufacturer's current suggested retail price** times the number of the years of use.	1.5" or greater
F	15	5	1/15 of the manufacturer's current suggested retail price** times the number of the years of use.	1.5" or greater
G	10	10	Non-prorated	1.5" or greater
H	15	15	Non-prorated	1.5" or greater
I	5	5	Non-prorated	1.5" or greater
J	3	3	Non-prorated	1.5" or greater
K	1	1	Non-prorated	1.5" or greater
LT Lifetime warranty on dual innerspring unit only. (Does not apply to other components.)			*Exclusive of transportation costs. **If the King Koil product is no longer being manufactured, the current suggested retail price will be determined from a comparable model. King Koil has the sole discretion to determine what current suggested retail price will be used.	1.5" or greater
L 20 year warranty on innerspring only. (Does not apply to other components.)				
M	20	20	Non-prorated	1.5" or greater
N	25	15	Prorated years 16-25	.5" or greater
O	20	10	Prorated years 11-20	1" or greater
P	15	10	Prorated years 11-15	1" or greater
Q	25	15	Prorated years 16-25	1" or greater
R	25	15	Prorated years 16-25	.75" or greater
S	25	25	Non-prorated	1.5" or greater

**Perfect Response by King Koil:
Claremont FM, PL & PT**