



Our pillows have a One-Year Performance Warranty which will cover any manufacturer defect. We handle all warranty claims through our claims department. The customer can contact us directly, so you don't have to do any replacements at the store level.

Claim department information below:

Claims Process:

- No Registration is required
- Customer must keep copy of the sales receipt, we do ask for it at the time of claim.
- Claims Phone # 1-800-545-7125 option 1 for Spanish
- Claims Department hours: 8:30 am to 5:30pm Eastern Standard Time
- Messages left will be returned within 24 business hours
 - Leave your first, last name, entire call back number and the best time to reach you.