



## THE WARRANTY

### 20 YEAR LIMITED WARRANTY

(10 year non-prorated, 10 year prorated)

Congratulations on your recent purchase of your Aireloom® or Aireloom® A-3™ mattress. If you purchased your mattress with a Aireloom® Comfort Pad™, this warranty does not apply to the Comfort Pad™ which has a separate warranty and should be referred to. If properly cared for, this sleep system is warranted to the “original purchaser” as of the “original purchase date” against defective workmanship or materials for a period of 20 years (Limited Warranty). This Limited Warranty is applicable when the sleep system is maintained in accordance with the provisions in the mattress Warranty Card. If a manufacturing defect does appear, it should immediately be reported to the Aireloom® dealer in your area. Do not return the product until you have received proper approval from the dealer or made transportation arrangements. Purchaser may contact the manufacturer whose name and address is shown on the card to obtain information on warranty performance, including a list of Aireloom® dealers. The sleep system (or single component) will be repaired or replaced at our option during the duration of this warranty without charge; provided, however, transportation charges will be the responsibility of the purchaser and must be prepaid.

If identical product or materials are not available at the time of product service, Aireloom® reserves the right to substitute material or product of comparable quality.

Aireloom® reserves the right to refuse service and void the warranty if the sleep system is found to be in an unsanitary condition or shows abuse or damage through accident or neglect. Warranty on Queen and King size sleep systems will apply only when supported by a heavy duty support system with proper center support and legs and is otherwise maintained in accordance with the provisions of the mattress Warranty Card.

#### Non-Prorated Warranty Portion (first 10 years)

Aireloom® warrants to you, the original purchaser, that if your Aireloom® mattress or foundation fails because of a defect in material or workmanship outlined in the mattress Warranty Card by the manufacturer during the first 10 years from the original purchase date (Non-Prorated Warranty

Term), Aireloom® will repair or replace such warranted item. You will not be charged for any repair service or replacement unit except for transportation cost. You must have a copy of the original store purchase receipt clearly showing the date of purchase and the purchase price. If Aireloom® determines that repair is impractical you will be furnished a substitute unit of the same or similar color, design, style, and quality. You will be charged for any transportation charges.

#### Prorated Warranty Portion (second 10 years)

Aireloom® warrants to you, the original purchaser, that if your Aireloom® mattress or foundation fails because of a defect in material or workmanship outlined in the mattress Warranty Card by the manufacturer during the second 10 years from the original purchase date (Prorated Warranty Term), such warranted item may be replaced with identical or comparable bedding at a prorated cost to you at 10/20th of the cost of the comparable model at the current market price of the comparable model price, plus 1/20th for each year beyond the first ten years to repair or replace. You must have a copy of the original store purchase receipt clearly showing the date of purchase and the purchase price. If Aireloom® determines that repair is impractical you will be furnished a substitute unit of the same or similar color, design, style, and quality. You will be charged for any transportation charges.

Any products with Open Chamber Design are covered under patent no.: US 7,640,611 B1 / US 7,917,980.

#### WHAT IS COVERED UNDER THE WARRANTY?

- **Mattress:** normal body impressions,\* or sagging\* greater than 1” when mattress continually utilized from the first 30 days of purchase of your mattress or sooner with a matching Aireloom® Comfort Pad™ and 1 1/2” when not continually utilized or utilized after 30 days with Aireloom® Comfort Pad™.  
\*Body impression or sag measured with Comfort Pad™ removed.
- Coils or wires that are loose, broken, or protruding through the mattress cover.
- **Foundation:** splitting of the wood frame, defective, loose, or broken coils and/or modules.
- Your mattress and foundation if supported by an appropriate support system at all times (see illustrations) for warranty coverage.

#### WHAT IS NOT COVERED UNDER THE WARRANTY?

- Aireloom®/manufacturer is not liable for incidental or consequential damages which result through the use of this product.
- Normal body impressions not greater than 1” when purchased with a Comfort Pad™ and 1 1/2” when purchased without Comfort Pad™.
- Sagging — not greater than 1” when purchased with a Comfort Pad™ and 1 1/2” when purchased without Comfort Pad™.\*
- Clearance bedding “as is” bedding or floor models.
- Damage or bending of perimeter border rods or mattress coils caused by excessive bending or incorrectly moving the sleep set.
- Cover fabrics/quilting/foundation corner guards.
- Attachment straps, buttons, or zippers on the comfort pad or matching mattress designed to hold the pad in place.
- Damage to mattress or fabrics due to soiling, stains, burns, liquid, or unsanitary conditions.
- Damage from improper surface cleaning with chemical cleaners.
- Comfort-level/preference of firmness.
- Normal changes in softness and recovery of upholstery.
- Damage to the mattress if not used with appropriate Aireloom® foundation or Aireloom® specified adjustable base.
- Structural damage caused by an incorrect bed frame or if legs used, all legs not specified are properly attached.
- Damage to the foundation or legs, if supplied with the foundation, is forced sideways with weight of mattress on top.
- Sheet fit.
- Mattress without law tag.
- The Comfort Pad™ (see separate warranty for your Comfort Pad™).
- Adjustable bases (see separate warranty supplied with base).

\*Please note that due to use of higher density foams and/or the use of space age memory foam technology in some models, the recovery time may take up to 4 hours. However, normal increase in softness or a decrease in the recovery feature due to normal use, temperature, or humidity is excluded under this warranty. Damage resulting from use on adjustable base if mattress is not designed for such use.

THIS WARRANTY SHALL BE EXCLUSIVE AND SHALL BE IN LIEU OF ANY OTHER EXPRESS WARRANTY, WRITTEN OR ORAL, INCLUDED BUT NOT LIMITED TO ANY EXPRESS OR IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE, IF ANY APPLY, IS EXPRESSLY LIMITED TO THE APPLICABLE PERIOD OF DURATION OF THIS LIMITED WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. THE CUSTOMER'S EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY OR OF ANY IMPLIED WARRANTY OR OF ANY OTHER OBLIGATION ARISING BY OBLIGATION OF LAW OR OTHERWISE SHALL BE SPECIFIED HEREIN TO REPAIR OR REPLACEMENT, AT OUR SOLE OPTION. IN ANY EVENT, RESPONSIBILITY FOR SPECIAL, INCIDENTAL AND CONSEQUENTIAL DAMAGES INCLUDING MEDICAL COSTS, ATTORNEY FEES, AND REFUNDS OF PURCHASE PRICE IS EXPRESSLY EXCLUDED. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights, which vary from state to state.

**THIS WARRANTY APPLIES TO ORIGINAL PURCHASER OF MATTRESS SET ONLY, IN THE CASE OF WHAT AIRELOOM® PERCEIVES ARE “UNSANITARY” MATTRESS CONDITIONS, THERE WILL BE NO ATTEMPT TO HANDLE SAID MATTRESS FOR OBVIOUS HEALTH REASONS.**

aireloom®

AND

**AIRELOOM® A-3™  
Mattress and Foundation**

**20 YEAR LIMITED WARRANTY**

Note: If you purchased, or your mattress was sold with an Aireloom® Comfort Pad™ or adjustable base, please refer to the separate Aireloom® Comfort Pad™ or adjustable base warranty.

E. S. KLUFT & COMPANY, LLC



## THE PRODUCT

### THE PRODUCT CARE

#### WHAT TO EXPECT from your new purchase:

**Adjustment period** - After all those grueling years on that old bed, you may need some time to get accustomed to the new mattress — just as you might expect with new shoes. This period of adjustment may take a week or much longer; or, it could be as brief as the time it takes you to fall asleep on the very first night of use. Firmness may vary from the showroom model until after this “adjustment period.”

**In addition, the comfort layers of the mattress may take a brief time to conform to your weight and contours. To properly break-in the mattress, it is necessary to utilize the entire sleep surface.**

**Body impressions** - New comfort layers begin to conform instantly. One can anticipate body impressions to form as a result. Body impressions are typical and therefore do not mean that the mattress is defective. **To prevent excessive body impressions you must rotate your mattress as specified and sleep over the entire surface.**

*NOTE: Mattress purchased without a complementing (matching) box spring holds a full product warranty. However, if premature wear or sagging in the mattress was caused by inappropriate box-spring or foundation support, this would then void the warranty.*



A “body impression” in the mattress may appear as a “dip” in the comfort layer. The comfort layer is designed to conform to the sleeper’s individual contours. An impression simply indicates that these layers are settling and conforming as they should.



Premature wear or “sag” can be caused by poor box spring or foundation support.

**Mattress Care** - Pivotal points to cover:

**Support mattress correctly.** When investing in a new mattress make sure to replace your existing box spring. Mattresses today are normally built with a matching box spring to ensure proper support.

## THE PRODUCT

### PRODUCT CARE — continued

**Using a new mattress with an old box spring has three disadvantages:** **1.** the feel you felt when you bought the mattress in the store won’t be replicated when you get home, **2.** the old box spring may make the new mattress feel somewhat like the old one **3.** the new mattress is more likely to sag or wear quicker.

**Move mattress correctly.** On side-stitched handmade mattresses you can “flex” the mattress to allow it to fit through doorways, but under normal circumstances DON’T fold, curl, or bend a mattress.

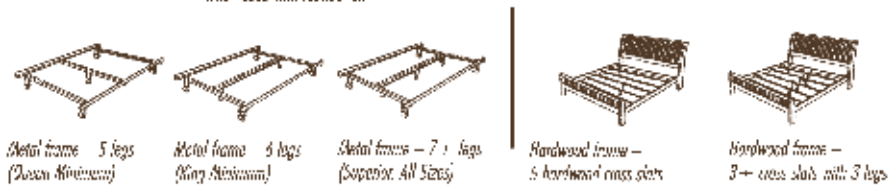
**Frame a mattress correctly.** Use a strong and stable support system. To comply with warranty, queen and king size beds require the stability of a metal bed frame with the aid of a firm center support is needed. It is preferred that the center support for the queen and the king should have adequate legs to add the proper support needed. Make sure the legs are perpendicular to the bed frame and all are level.

**Rotating mattress correctly.** The occasional rotating of your mattress will help in the proper conditioning of cushioning materials, preserve comfort, and maximize its life.

**Treat mattress correctly.** It is important to keep your bed clean and dry. Make sure to always use a mattress pad. To prevent wear, don’t excessively bend, do not jump or stand on mattress. Also, vacuuming the mattress annually helps with allergies and keeps the bed in good shape.

#### Examples of minimum support for queen, king, and California king size mattress & foundations

When used with foundation:



Mattress only - must be on properly supported solid (non-sagging) base.

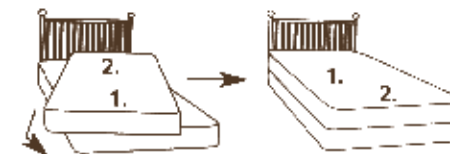
*NOTE: If Aireloom® legs were supplied with your Sleep System and you choose to use them, please note that the legs are designed to withstand the weight of the Sleep System plus two average weight people. The legs are stationary and are not designed to withstand sideways motion from pushing the Sleep System when fully assembled. If you must move your Sleep System, first remove the mattress and Comfort Pad™ when legs are supplied. There are 9 to a Queen and 12 to a King. See instructions in carton with legs. Attaching any legs other than Aireloom® legs may void your warranty.*

## THE PRODUCT

### PRODUCT ATTENTION

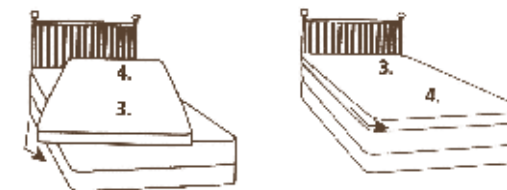
**How to Rotate Your Mattress.** In order to properly “break in” or condition your new mattress and to evenly **distribute the comfort layers which helps minimize body impressions**, Aireloom® recommends the following appropriate rotation methods.

#### THE METHOD FOR THE MATTRESS.



1. Rotate mattress head to foot. 2. Align mattress and foundation.

#### THE METHOD FOR THE AIRELOOM® COMFORT PAD™ (IF APPLICABLE).



3. Rotate “pad” head to foot. 4. Align pad, mattress, and foundation.

*NOTE: During the break in” period, rotate the Comfort Pad™ and mattress after the first 2-4 weeks or if body impressions occur. During this period, you must also sleep over the entire sleep surface and the middle of the mattress every 90 days. It is best to alternate the rotation of the Comfort Pad™ and mattress to allow maximum surface break-in.*

## PRODUCT WARRANTY

For warranty assistance or other product correspondence, please contact your Authorized Dealer, or:

11096 Jersey Blvd. #101  
Rancho Cucamonga, CA 91730  
Tel. 909-373-4211 Fax 909-373-4212

aireloom.com

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